**COVID-19 Crisis Resources For Students**

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* [Local & National Emergency Services](#lr59gli1n466)
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* [State, National, & Global Resources](#idwvke2tdry) (CA, USCIS, WHO, CDC, and more)

**ACADEMIC SUPPORT**

**General Academic Advising**

Visit the [Advising Resource Center (ARC)](https://advisinglca.sfsu.edu/) website: <https://advisinglca.sfsu.edu/> and click “chat now” for a remote appointment with an academic advisor to discuss degree progress, GE requirements, or transfer credits.

**English Department Academic Advising (undergraduate English majors):** Contact advisors with questions and concerns via email. Appointments via Zoom can be scheduled as needed.

* **For English Education majors:**
  + Professor Gilligan ([jimrgill@sfsu.edu](mailto:jimrgill@sfsu.edu))
  + Professor Morris ([pmorris@sfsu.edu](mailto:pmorris@sfsu.edu))
* **For English Linguistics majors:**
  + Professor Lederer ([lederer@sfsu.edu](mailto:lederer@sfsu.edu))
  + Professor Pratt ([tpratt@sfsu.edu](mailto:tpratt@sfsu.edu))
  + Professor Smirnova ([smirnov@sfsu.edu](mailto:smirnov@sfsu.edu))
* **For English Literature majors:**
  + Professor Cannon ([sncannon@sfsu.edu](mailto:sncannon@sfsu.edu))
  + Professor Christmas ([xmas@sfsu.edu](mailto:xmas@sfsu.edu))
  + Professor Mylander ([mylander@sfsu.edu](mailto:mylander@sfsu.edu))
  + Professor Kwok ([wkwok@sfsu.edu](mailto:wkwok@sfsu.edu))
  + Professor Schoerke ([schoerke@sfsu.edu](mailto:schoerke@sfsu.edu))
  + Professor Star ([sstar@sfsu.edu](mailto:sstar@sfsu.edu))
  + Professor Stec ([lstec@sfsu.edu](mailto:lstec@sfsu.edu))
* **For Professional Writing & Rhetoric majors:** 
  + Professor Gelms ([bgelms@sfsu.edu](mailto:bgelms@sfsu.edu))
  + Professor Lindeman ([lindeman@sfsu.edu](mailto:lindeman@sfsu.edu))

**English Department Academic Advising (graduate students):** Contact advisors with questions and concerns via email. Appointments via Zoom can be scheduled as needed.

* **For M.A. Composition:**
  + Professor Roberge ([roberge@sfsu.edu](mailto:roberge@sfsu.edu))
* **For M.A. Linguistics:**
  + Professor Lederer ([lederer@sfsu.edu](mailto:lederer@sfsu.edu))
  + Professor Smirnova ([smirnov@sfsu.edu](mailto:smirnov@sfsu.edu))
* **For M.A. Literatures:**
  + Professor Green ([ggreen@sfsu.edu](mailto:ggreen@sfsu.edu))
  + Professor Hackenberg ([shackenb@sfsu.edu](mailto:shackenb@sfsu.edu))
* **For M.A. TESOL:**
  + Professor Abeywickrama ([abeywick@sfsu.edu](mailto:abeywick@sfsu.edu))

**English Department Academic Advising (undergraduate writing programs):** Contact advisors with questions and concerns via email. Appointments via Zoom can be scheduled as needed.

* **For undergraduate writing courses:**
  + Professor Trainor ([jtrainor@sfsu.edu](mailto:jtrainor@sfsu.edu))
  + Professor Walker ([comp2@sfsu.edu](mailto:comp2@sfsu.edu))
* **For Composition for Multilingual Students:**
  + Professor Abeywickrama ([abeywick@sfsu.edu](mailto:abeywick@sfsu.edu))
  + Professor Chan ([echan@sfsu.edu](mailto:echan@sfsu.edu))

**Academic Tutoring Online Appointments**

Appointments with tutors are available via Zoom. Email tutoring@sfsu.edu from your SF State email address with your name, student ID, course for which you are seeking tutoring, and available days/times for an appointment. They will reply with details for your online appointment.

* Phone: 415-405-5516
* Hours: Monday to Thursday 9:00 a.m. to 7:00 p.m. and Friday 9:00 a.m. to 2:00 p.m.
* Email: [tutoring@sfsu.edu](mailto:tutoring@sfsu.edu)

**SFSU Library resources during the crisis:** <https://libguides.sfsu.edu/updates>

Get information about the library’s online resources, getting research help remotely, and how to renew materials during the shelter-in-place.

**SFSU’s Academic Technology Zoom support guides:** <https://athelp.sfsu.edu/hc/en-us/categories/202613058-Zoom>

Get information on how to use Zoom, join meetings via a mobile device, and more.

**iLearn Support**

Click “chat” in the iLearn Help block in your course’s iLearn to chat with a support specialist**;** [ilearn@sfsu.edu](mailto:ilearn@sfsu.edu) or 415-405-5555

**SFSU** **HEALTH AND SAFETY RESOURCES**

**Student Health Services:** [**https://health.sfsu.edu/content/shs-services**](https://health.sfsu.edu/content/shs-services)

* Temporary Hours of Operation (3/16—4/7/2020): Monday—Friday, 9am to 12pm, 1pm to 4pm
* Call at 415-338-1251
* You can request refills or transfer of SHS prescriptions by calling SHS at 415-338-1251
* Phone appointments for Birth Control refills only: 415-338-1251

**Counseling and Mental Health Services:** <https://psyservs.sfsu.edu/>

* Hours of Operation: Monday—Friday, 9am to 12pm, 1pm to 4pm
* If you would like to schedule a phone or video appointment, please call CAPS at 415-338-2208 during business hours (9am-4pm; closed noon-1pm).

**Basic Needs Services:** <https://basicneeds.sfsu.edu/>

Get information on accessing shelter, food, showers, laptop/wifi, storage/vehicle rental. During the crisis, their physical office is closed, but they are open virtually.

* Email: basicneeds@sfsu.edu
* Call: 415-338-1203

# **The SAFE Place:** [**https://caps.sfsu.edu/content/safe-place**](https://caps.sfsu.edu/content/safe-place)

* Hours of Operation: Monday—Friday, 9am to 12pm, 1pm to 4pm
* Call at 415-338-2208
* Effective 03/16/2020, the SAFE Place will continue to provide crisis counseling and advocacy to students who are in crisis. Services for clients who need support and advocacy, but are not in crisis, will be cancelled. For current or New SAFE clients who need additional support (but are not in crisis) please reach out to The SAFE Place via telephone and an advocate will call you back.

**EXTERNAL RESOURCES**

**City of** **San Francisco Resources**

*COVID-19 Updates/Information*

* City of San Francisco COVID-19 Updates: <https://sf.gov/topics/coronavirus-covid-19>
* SF Department of Public Health COVID-19 Information: <https://www.sfdph.org/dph/alerts/coronavirus.asp>
* Getting tested for COVID-19: <https://sf.gov/find-out-how-get-tested-coronavirus>

*Basic Needs Resources*

* [Map of public hygiene and hand washing stations in the city](https://www.google.com/maps/d/u/0/viewer?mid=1jCE9lI8Iv12tO-wWrF6RIQPWKXGBK0_z&ll=37.77496798800449%2C-122.45194099008506&z=12)
* Information on SF’s temporary ban on evictions (a guide for tenants): <https://sf.gov/news/about-citys-temporary-moratorium-evictions>
* Housing Rights Committee of San Francisco: 415-703-8644
* Information for workers impacted by COVID-19 (lost job or hours reduced): <https://oewd.org/employees-impacted-covid-19>
* SF/Marin Food Bank Food Locator Tool: [https://www.sfmfoodbank.org/find-food](https://www.sfmfoodbank.org/find-food/)
* [San Francisco Crisis Hotline](http://www.sfsuicide.org/): 415-781-0500, <http://www.sfsuicide.org/>

**Local & National Emergency Services**

*Health Crisis Lines*

* [National Suicide Prevention Lifeline](http://suicidepreventionlifeline.org/): 1-800-273-TALK (8255); <https://suicidepreventionlifeline.org/>
* [Lifeline Spanish Speaking Suicide Hotline](http://suicidepreventionlifeline.org/help-yourself/en-espanol/): 1-888-628-9454

<https://suicidepreventionlifeline.org/help-yourself/en-espanol/>

* National Domestic Violence Hotline: 1-800-799-7233; <https://www.thehotline.org/> (chat available). If you’re unable to speak, text “LOVEIS” to 22522
* [Alameda 24 Hour Crisis Line](http://www.crisissupport.org/crisis_line): 1-800-491-9099; <https://www.crisissupport.org/>
* [Contra Costa 24 Hour Crisis Line](http://www.crisis-center.org/): 1-800-833-2900 (works only if calling from a Contra Costa County phone number); <https://www.crisis-center.org/>
* [San Mateo Crisis Intervention and Suicide Prevention Center](https://www.smchealth.org/suicide-prevention): 1-650-579-0350; <https://www.smchealth.org/suicide-prevention>
* [Hopeline](http://www.hopeline.com/): 1-800-442-HOPE (4673); <https://www.thehopeline.com/>

*Alcoholics Anonymous Remote Services*

* Bay Area Alcoholics Anonymous Online Meetings: <https://sites.google.com/view/bayareazoomaameetings?fbclid=IwAR3YaDx133Y3sK3OGViH2uyC7ys7XACx2SshNSHnf8oxmvmluWQXdnfMwR0>
* Alcoholics Anonymous Intergroup of SF & Marin
  + Remote Meeting Schedule: <https://aasfmarin.org/online-meetings>
  + FAQ for AA During the COVID-19 Crisis: <https://docs.google.com/document/d/1cdWSR347jHP2MTP36xcFVld9k0250awc9GAI3eNMn9g/edit>
* East Bay Alcoholics Anonymous Online Meeting Schedule: <https://eastbayaa.org/online>

**State, National, and Global Resources**

* California - Coronavirus (COVID-19) Response: <https://covid19.ca.gov/>
* State of California unemployment insurance application: <https://www.edd.ca.gov/Unemployment/UI_Online.htm>
* U.S. Citizenship & Immigrantion Services Response to the Coronavirus Disease 2019 (COVID-19) (for students pursuing citizenship/naturalization/etc.): <https://www.uscis.gov/about-us/uscis-response-coronavirus-disease-2019-covid-19>
* Census Bureau Statement on Coronavirus and the 2020 Census: <https://www.census.gov/newsroom/press-releases/2020/statement-coronavirus.html>
* Coronavirus Scams: What the Federal Trade Commission is Doing: <https://www.consumer.ftc.gov/features/coronavirus-scams-what-ftc-doing>
* World Health Organization (WHO) - Coronavirus (COVID-19) Pandemic: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>
* Centers for Disease Control (CDC) - Coronavirus (COVID-19): <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
* Doctors of the World COVID-19 Advice in 21 different languages: [drive.google.com/open?id=](https://drive.google.com/open?id=193qQN9l04Dvf0N9L5zeWTiXK_DRbrAxg)